



# Market Probe's Patient Experience Solution for Hospitals & Medical Clinic

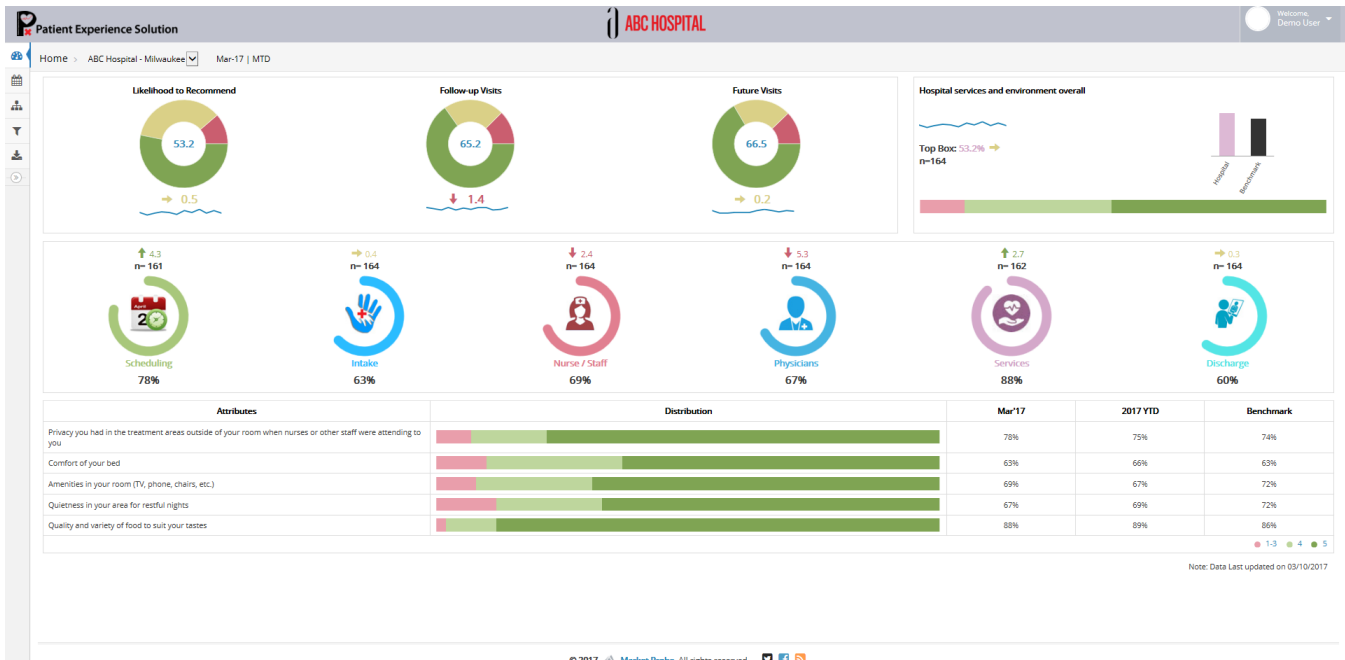
## Survey topical outline

- Likelihood to Recommend Hospital
- Scheduling Process
- Care from Nurses/Other Staff
- Care from Physicians
- Hospital Services
- Discharge Process
- Aftercare
- Hospital Allegiance/Loyalty

## Custom features

- Additional Question(s)
- Additional Comment Question(s)
- Metric Analysis by Treatment Area
- Insights: Key Drivers & Satisfiers vs. Dissatisfiers
- Organizing Information by Hierarchical Structures

## Dashboard Sample



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